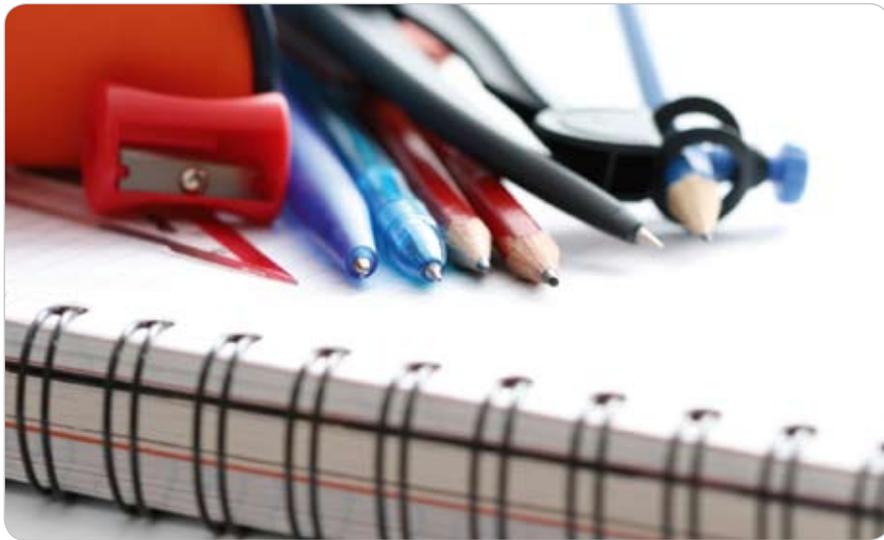# Internet security… a priority you can forget about

High on protection low on maintenance, AVG frees the support team.

The Situation:

Waingels College is a popular secondary school specialising in IT and maths. Delivering a curriculum so heavily weighted towards technology and internet-enabled computers places a high priority on system security and robustness.

With almost 500 workstations and servers across the campus, users include the college leadership team, the school back office through to teaching staff and students.

With access to schools servers from home, the issue of secure working using foreign networks/internet access is also a consideration.

> *For the past five years we've been practically able to forget it was there…*
>
> Simon Mills, Network Manager

PROFILE

Waingels College in Wokingham is a successful secondary school specialising in IT and maths, with almost 500 workstations and servers across the campus.

THE CHALLENGE

How to maintain the efficient running of back office and classroom systems with limited ICT support resources – internet security needs to be 'low maintenance'.

THE SOLUTION

The ICT team have used AVG for 5 years. They appreciate the ease of use for end users, the ease of central management and the fact that it quietly gets on with its job.

THE BENEFITS

Advanced protection that frees the team to focus on helping teaching and leadership teams to focus on their 'day job' of improving outcomes for pupils.

EDUCATION

The Challenge:

Like all secondary schools, Waingels has to deliver year on year improvement in results without gaining additional funding or resources. The role of IT is crucial.

Issues such as school standards improvement, reducing staff workloads, engaging parents and personalised learning are all driving the need for advanced IT solutions.

They are also driving the search for technology that reduces the frustrations, delays and distractions that get in the way of the 'day job' of delivering better education for their pupils.

Internet security technology needs to be effective, but very discreet. It simply cannot get in the way.

The small in-house IT team at Waingels has many calls on its time and has used AVG for five years now.

In its search for the best technology to help deliver the school agenda, this team stays closely in touch with developments in the internet security market and compares their experiences with other schools during regular network manager meetings.

Network Manager Simon Mills explains; "We're always looking to see if we can improve on what we've got here. Performance and value for money are king. If we found there was an advantage with another vendor or felt that AVG wasn't doing its job then we would have made a change, but that hasn't been the case.

We review the competition on an annual basis and year on year, we find that the combination of AVG's speed and robustness and the fact that it's a 'fire and forget' solution, means we couldn't do better for the school."

Advantages

Mills is clear about the fit of AVG in the context of the complex challenges faced by schools like his.

"The IT team needs to ensure that the advanced management information systems employed by the school in the classrooms, the back office and those that reach out to pupils and their parent at home, are hard at work helping the leadership team and the frontline teaching staff to do their job effectively".

The team is also very conscious of the high profile duty of care issues surrounding sensitive personal data on children and their performance.

"AVG 9.0 delivers the security we need but delivers this without causing end users of the IT team any of the problems that more resource intensive software causes. It's also easy to manage.

AVG has a great network installer as well as good interfaces. Things like a customisable dashboard make it easy to manage. I just clear away all the items I'm not so interested in and use the filtering mechanisms to target specific machines and focus on the nasties"

The Experience

What in particular makes AVG good for schools like Waingels? "Internet security shouldn't take up time – it's important, but if it just gets on and does its job, and has been designed well, you should be able to forget about it. That has been our experience with AVG over the past 5 years".

Why AVG?

- 110 million business and home users worldwide
- 1 million more users every month
- Trusted by the world's most demanding businesses
- Comprehensive business protection – file server, email server, workstation
- Multi-award winning performance
- Engineered for no-compromise protection that is easy to live with
- Unique LinkScanner® technology delivers real-time protection
- Comprehensive support and service.